## Monthly Provider Check-In

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# Stepping up to the plate to build healthy communities



Meridian was there to cheer on the start of Chicago Westside Police and Youth Sports' baseball season in Garfield Park on June 1. <u>Through a \$135,000 grant over three years to City of</u> <u>Refuge - Chicago</u>, the organization that administers the program, Meridian and the Centene Foundation are going to keep being there for the players and their families. Our partnership will equip them with nutritious, protein-rich meals to address food insecurity and increase accessibility to healthy food.

"Meridian invests in the communities we serve so that everyone can have opportunities to live healthy lives," says Meridian Plan President and CEO Cristal Gary, who <u>spoke with WGN News</u> <u>about Meridian's investment</u> in the program on opening day.

**Read more about our impact** 

## Don't miss your chance to catch up with us at a Meet & Greet!



Your creative ideas, valid concerns, and kind words—we have appreciated every conversation with our providers and their staff at our Meet & Greet sessions throughout the state. We still have upcoming events scheduled in Alsip, Peoria, Champaign, Chicago, and Oak Brook. Come say hello! Let's work together to best serve your patients.



### **Redetermination reminders**

Medicaid members with a redetermination date of May 31, 2024, were the last round of Public Health Emergency (PHE)-related redeterminations. There are two changes outlined in the <u>Department of Human Services (IDHS) memo</u> about the ending of the PHE unwinding to remember:

- 1. Medicaid recipients will no longer receive a 30-day grace period if they do not complete their redetermination on time.
- 2. IDHS will no longer accept self-attestation for Illinois residency, disability, and/or medical expenses.

## Sign up for an upcoming quality education webinar

Join our Quality team this summer for one of their upcoming education sessions, open to all Meridian providers. We work to make the most of your time by sharing best practices and emerging trends.

- July topics:
  - Early & Periodic Screening, Diagnosis & Treatment (EPSDT)
  - Meridian Care Coordination
  - Meridian Transition of Care
  - Centene Institute for Advanced Health Education
- Register: <u>July 17 from 2 3 p.m.</u> or <u>July 25</u> <u>from 9 - 10 a.m.</u>

- August topics:
  - Immunization Awareness Month including Fluvention with provider and member rewards
  - CPT II Importance
  - Star Measures
- Register: <u>August 21 from 2 3 p.m.</u> or <u>August 29 from 9 – 10 a.m.</u>

### New monthly offerings: Provider Analytics & Waiver Provider Orientations

- July 25 at 2 p.m.: Join the next <u>Provider Analytics webinar</u> about available tools for performance improvement planning and analyzing patient data through the <u>secure provider portal</u>.
- July 17 or August 21 at 10 a.m.: Our monthly <u>Waiver Provider Orientation</u> offers information tailored to newer Meridian providers serving members in one of Illinois' HCBS waiver programs.

Explore Provider Engagement webinars 7

## **Pharmacy spotlight: ADHD guidance**

According to the American Psychiatric Association, attention deficit hyperactive disorder (ADHD) is among the most common neurodevelopmental disorders affecting children, often persisting through adulthood. Read our Pharmacy team's recent <u>provider notice</u> for a refresher on ADHD, including diagnostic criteria, treatments including medications on Meridian's <u>Preferred Drug List</u>, and special processes for YouthCare providers.

#### ADHD guidance 7

## Just released: Updated HEDIS<sup>®</sup> Guide



Our Quality Improvement team has updated the <u>HEDIS Quick</u> <u>Reference Guide for Measurement Year 2024</u>, a comprehensive resource for providers contracted with Meridian's family of plans. Changes to note include additions and revisions to the codes used for the FUM, FUA, FUI, IET, and APP behavioral health measures.

## Fee schedule updates, rate changes, & billing updates

Claim alerts and known issues are posted on our <u>website</u>, along with updates from Meridian about proactively reprocessing claims. Claims should not be resubmitted unless otherwise indicated. If you have questions about billing, contact your assigned Provider Engagement

Administrator or representative. If your practice doesn't have an assigned representative, please complete our <u>intake form</u>.

• An <u>updated Practitioner Fee Schedule</u> was released by the Department of Healthcare and Family Services on July 9.

### In case you missed it

- <u>Registration is open</u> for the 2024 Illinois Association of Medicaid Health Plans (IAMHP) Annual Conference, October 21 23, 2024, titled "Beyond the Basics: Addressing Health-Related Social Needs."
- <u>Meridian sponsored the Clergy Health Equity Summit on June 27</u>, an event that brought 50 faith leaders together with public health officials to discuss collaborative priorities and solutions.
- Effective August 1, 2024, Meridian will expand the requirements for genetic and molecular testing billing. Read our provider notice to learn more.
- Home Health Care Service providers and staff having issues with the Electronic Visit Verification (EVV) may be interested in this <u>HFS provider notice</u> and <u>town hall meetings</u>.
- Remember to <u>check out the Centene Institute's catalog of over 25 continuing education</u> <u>courses</u>, available for free to all Meridian providers and their staff.

Meridian and our family of plans connect communities across the state to the whole-health care they need, right where they are.

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Meridian complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

#### **Contact us**

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